HD-TVI Speed Dome

Quick Start Guide
Quick Start Guide

About this Manual

This Manual is applicable to the following models of HD-TVI Speed Domes.

<table>
<thead>
<tr>
<th>Model</th>
</tr>
</thead>
<tbody>
<tr>
<td>DS-TP2423</td>
</tr>
<tr>
<td>DS-TP1423</td>
</tr>
</tbody>
</table>

The Manual includes instructions for using and managing the product. Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in the Manual is subject to change, without notice, due to firmware updates or other reasons. Please find the latest version in the company website.

Please use this user manual under the guidance of professionals.
Regulatory Information

FCC Information

**FCC compliance:** This equipment has been tested and found to comply with the limits for a digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

**FCC Conditions**
This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation

**EU Conformity Statement**
This product and - if applicable - the supplied accessories too are marked with "CE" and comply therefore with the applicable harmonized European standards listed under the Low Voltage Directive 2006/95/EC, the EMC Directive 2004/108/EC, the RoHS Directive 2011/65/EU.

2012/19/EU (WEEE directive): Products marked with this symbol cannot be disposed of as unsorted municipal waste in the European Union. For proper recycling, return this product to your local supplier upon the purchase of equivalent new equipment, or dispose of it at designated collection points. For more information see: www.recyclethis.info.

2006/66/EC (battery directive): This product contains a battery that cannot be disposed of as unsorted municipal waste in the European Union. See the product documentation for specific battery information. The battery is marked with this symbol, which may include lettering to indicate cadmium (Cd), lead (Pb), or mercury (Hg). For proper recycling, return the battery to your supplier or to a designated collection point. For more information see: www.recyclethis.info.

**Industry Canada ICES-003 Compliance**
This device meets the CAN ICES-3 (A)/NMB-3(A) standards requirements.
Safety Instruction
These instructions are intended to ensure that user can use the product correctly to avoid danger or property loss.
The precaution measure is divided into “Warnings” and “Cautions”

**Warnings**: Serious injury or death may occur if any of the warnings are neglected.
**Cautions**: Injury or equipment damage may occur if any of the cautions are neglected.

<table>
<thead>
<tr>
<th>Warnings</th>
<th>Cautions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Follow these safeguards to prevent serious injury or death.</td>
<td>Follow these precautions to prevent potential injury or material damage.</td>
</tr>
</tbody>
</table>

**Warnings**
- All the electronic operation should be strictly compliance with the electrical safety regulations, fire prevention regulations and other related regulations in your local region.
- Please use the power adapter, which is provided by normal company. The standard of the power adapter is 24VAC±10% or 12VDC±10% (depending on models). The power consumption cannot be less than the required value.
- Do not connect several devices to one power adapter as adapter overload may cause over-heat or fire hazard.
- Please make sure that the power has been disconnected before you wire, install or dismantle the speed dome.
- When the product is installed on wall or ceiling, the device shall be firmly fixed.
- If smoke, odors or noise rise from the device, turn off the power at once and unplug the power cable, and then please contact the service center.
- If the product does not work properly, please contact your dealer or the nearest service center. Never attempt to disassemble the speed dome yourself. (We shall not assume any responsibility for problems caused by unauthorized repair or maintenance.)

**Cautions**
- Do not drop the dome or subject it to physical shock, and do not expose it to high electromagnetism radiation. Avoid the equipment installation on vibrations surface or places subject to shock (ignorance can cause equipment damage).
- Do not place the dome in extremely hot, cold, dusty or damp locations, otherwise fire or electrical shock will occur. The operating temperature should be -30°C ~ 65°C (outdoor speed dome) and -10°C ~ 50°C (indoor speed dome).
- The dome cover for indoor use shall be kept from rain and moisture.
- Exposing the equipment to direct sun light, low ventilation or heat source such as heater or radiator is forbidden (ignorance can cause fire danger).
Do not aim the speed dome at the sun or extra bright places. A blooming or smear may occur otherwise (which is not a malfunction however), and affecting the endurance of sensor at the same time.

Please use the provided glove when open up the dome cover, avoid direct contact with the dome cover, because the acidic sweat of the fingers may erode the surface coating of the dome cover.

Please use a soft and dry cloth when clean inside and outside surfaces of the dome cover, do not use alkaline detergents.

Please keep all wrappers after unpack them for future use. In case of any failure occurred, you need to return the speed dome to the factory with the original wrapper. Transportation without the original wrapper may result in damage on the speed dome and lead to additional costs.
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1 Installation

Before you start:
Check the package contents and make sure that the device in the package is in good condition and all the assembly parts are included.
There are several ways to install the analog speed dome. The wall mounting is taken as an example below.

1.1 Connecting the Cables

Please turn the power off before connecting the cables.
The cable interfaces of speed dome are shown in following figure. The cables are distinguished by different colors. The labels attached on the cables are for identification.

![Diagram of cables](image)

NOTE

The cables may vary according to different camera models. Please refer to the actual device.

<table>
<thead>
<tr>
<th>Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Power Supply</td>
<td>AC24V/DC12V</td>
</tr>
<tr>
<td>HD-TVI Video Output</td>
<td>HD-TVI and coaxial video output</td>
</tr>
<tr>
<td>CVBS Video Output</td>
<td>SD analog video output</td>
</tr>
<tr>
<td>RS485</td>
<td>485 control</td>
</tr>
<tr>
<td>Alarm</td>
<td>Alarm input and alarm output</td>
</tr>
</tbody>
</table>
1.2 DIP Switch Settings

1.2.1 Mini Speed Dome Settings

- DIP Switch Location of Mini Analog Speed Dome

![Diagram of DIP Switch Location](image)

- Setting DIP Switch

![Enlarged View of DIP Switch](image)

**Table 1-2 Switch Functions**

<table>
<thead>
<tr>
<th>Switch No.</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 to 5 (SW1)</td>
<td>Set the address for the speed dome</td>
</tr>
<tr>
<td>6, 7 (SW1)</td>
<td>Set the baudrate for the speed dome</td>
</tr>
<tr>
<td>8, 9 (SW1)</td>
<td>Set the protocol for the speed dome</td>
</tr>
<tr>
<td>10 (SW1)</td>
<td>Set the TVI mode for the speed dome</td>
</tr>
<tr>
<td>1,2 (SW2)</td>
<td>Set the terminal resistor for the speed dome</td>
</tr>
</tbody>
</table>

**NOTE**

The DIP switch is designed according to binary system. When the switch is ON, it stands for the number 1. When the switch is OFF, it stands for the number 0.

**Example:**

The SW1 switches from No. 1 to 5 are used to set the speed dome address. No. 1 is the lowest digit and No. 5 is the highest. Turning on all these 5 switches stands for the binary number 11111. Converting the 11111 to a decimal number is 31. So the speed dome address will be 31.

- Address List
For convenient settings, refer to the following list to set the address for the speed domes.

Table 1-3 Dome Address

<table>
<thead>
<tr>
<th>Switch No.</th>
<th>Dome Address</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>OFF</td>
<td>OFF</td>
<td>OFF</td>
<td>OFF</td>
<td>OFF</td>
<td>OFF</td>
</tr>
<tr>
<td>1</td>
<td>ON</td>
<td>OFF</td>
<td>OFF</td>
<td>OFF</td>
<td>OFF</td>
<td>OFF</td>
</tr>
<tr>
<td>2</td>
<td>OFF</td>
<td>ON</td>
<td>OFF</td>
<td>OFF</td>
<td>OFF</td>
<td>OFF</td>
</tr>
<tr>
<td>3</td>
<td>ON</td>
<td>ON</td>
<td>OFF</td>
<td>OFF</td>
<td>OFF</td>
<td>OFF</td>
</tr>
<tr>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
<td>...</td>
</tr>
<tr>
<td>31</td>
<td>ON</td>
<td>ON</td>
<td>ON</td>
<td>ON</td>
<td>ON</td>
<td>ON</td>
</tr>
</tbody>
</table>

- **Baudrate List**

For convenient settings, refer to the following list to set the baudrate for the speed dome. The baudrate will be set as 2400bps by default if it is out of this range.

Table 1-4 Baudrate

<table>
<thead>
<tr>
<th>Switch No.</th>
<th>6</th>
<th>7</th>
</tr>
</thead>
<tbody>
<tr>
<td>Baudrate</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2400</td>
<td>OFF</td>
<td>OFF</td>
</tr>
<tr>
<td>4800</td>
<td>ON</td>
<td>OFF</td>
</tr>
<tr>
<td>9600</td>
<td>OFF</td>
<td>ON</td>
</tr>
<tr>
<td>19200</td>
<td>ON</td>
<td>ON</td>
</tr>
</tbody>
</table>

- **Protocol List**

For convenient settings, refer to the following list to set the protocol for the speed dome.

Table 1-5 Protocol

<table>
<thead>
<tr>
<th>Switch No.</th>
<th>8</th>
<th>9</th>
</tr>
</thead>
<tbody>
<tr>
<td>Protocol</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Self-adaptive</td>
<td>OFF</td>
<td>OFF</td>
</tr>
<tr>
<td>Pelco_P</td>
<td>ON</td>
<td>OFF</td>
</tr>
</tbody>
</table>
The speed dome is self-adaptive to private protocol when the No.8 and 9 switches are both OFF.

- **TVI Mode**
  For convenient settings, refer to the following list to set the TVI mode of the speed dome.

<table>
<thead>
<tr>
<th>TVI Mode</th>
<th>Switch No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>V2.0</td>
<td>OFF</td>
</tr>
<tr>
<td>V1.0</td>
<td>ON</td>
</tr>
</tbody>
</table>

- **Terminal Resistor**

<table>
<thead>
<tr>
<th>Switch No.</th>
<th>1</th>
<th>2</th>
</tr>
</thead>
<tbody>
<tr>
<td>Turn on the Resistor</td>
<td>ON</td>
<td>ON</td>
</tr>
<tr>
<td>Turn off the Resistor</td>
<td>OFF</td>
<td>OFF</td>
</tr>
</tbody>
</table>

1.3 **Wiring and Installation**

There are several ways to install the speed dome. The wall mounting is taken as an example below.

1.3.1 **Wiring**

The survey of the actual installation environment and planning the wiring is highly recommended before the accurate deployment of the wire is implemented in order to provide a safe and steady power supply and a reasonable wiring route.

- Get familiar with the installation environment before deploying the wire, including the wiring distance, surrounding, and electromagnetic interference and so on.
- Please choose the cable with nominal voltage higher than the actual voltage, to ensure a normal running in case of unsteady voltage.
- To protect the power cable and the signal transmitting cable from human tampering, you should pay attention to the protection and reinforcement of the cables.
- When deploying the wire, please do not tighten the wire or make the wire loose.

The wiring of the speed dome should be performed by professionals.

1.3.2 **Installing the Bracket**

*Before you start:*

Wall mounting is applicable to the indoor/outdoor solid wall construction. The followings are the mandatory precondition for wall mounting:
The wall must be thick enough to install the expansion screws.
- Please make sure that the wall is strong enough to withstand more than 8 times the weight of the dome and the mount.

**Steps:**

1. Check whether the type of the bracket and the number of accessories are right, as shown in the figure below.

![Wall Mount Bracket, Nuts and Flat Washers](image)

2. Drill 4 screw holes in the wall according to the holes of the mount, and then insert M8 expansion screws (not supplied) into the mounting holes.

![Drill Mounting Holes](image)

3. Attach the wall mount to the wall by aligning the 4 screw holes of the mount with expansion screws on the wall.
4. Secure the wall mount with 4 hex nuts and washers.

![Secure the Mount](image)

5. Install the speed dome to the mount. Please refer to *Section 1.3.4 Installing the Speed Dome* for installation details.

![NOTE](image)

Follow the same instructions described above for the short-arm wall mounting. For outdoor applications, please adopt the water-proof measures. The short-arm wall mount is not recommended for outdoor applications.
1.3.3 Setting the DIP Switch

Set the address and baudrate for the speed dome. The default value of DIP switch is shown below:

- **Address:** 0
- **Baudrate:** 2400
- **Terminal Resistor:** OFF

Please refer to the Section 1.2 DIP Switch Settings for DIP switch settings.

1.3.4 Installing the Speed Dome

The sketches of installing the speed dome are for reference only.

**Steps:**

1. Hang the safety rope to the speed dome and then hook to the mount as shown in Figure 1-7(left).
2. Route the cables of the speed dome through the wall mount.
3. Connect the corresponding video/power/RS-485 cables.
4. Install the speed dome to the mount, and secure the speed dome by rotating the speed dome clockwise.
5. Fasten the two lock screws with the Allen wrench, as shown in Figure 1-7(right).

![Figure 1-7 Install the Speed Dome](image-url)
2 Application and Operations

2.1 System Application

The device can be controlled through the back-end device or control software. The back-end device includes control keyboard, DVR (Digital Video Recorder), etc., and the control software includes client software. Here we take the connection of DVR as the example.

![Speed Dome Diagram](image)

Figure 2-1 System Application

- If both the speed dome and the DVR support the coaxial function, the RS485 cable is not necessary.
- The HD-TVI video output can only be connected to specific HD-TVI DVR.

2.2 Basic Operations

Make sure the speed dome is connected properly, and the following basic operations are supported:

**Panning and tilting:**
Click the direction buttons to control the pan and tilt movement of the speed dome.

**Zooming:**
Click the ZOOM+ and ZOOM- buttons to control the zooming.

**Focusing:**
Click the FOCUS+ and FOCUS- buttons to adjust the focus.

**Iris:**
Click the IRIS+ and IRIS- buttons to adjust the iris.

**Preset control:**
The speed dome supports the preset function, and the configurable preset range varies according to the control system. The system menu pops up after you call the No.95 preset.
The main menu interface is shown as follows:
Refer to the user manual for the detailed instruction to set the speed dome.

2.2.1 Configuring Patrol

You can set the patrol function by the DVR and OSD menu, as well as the one-touch patrol can be realized.

- **Configuring Patrol by DVR**

  **Steps:**
  1. Enter the PTZ Control interface.
     
     Menu>Camera>PTZ

     ![PTZ Settings](image)

     **Figure 2-3 PTZ Settings**

  2. Select patrol No. in the drop-down list of patrol.

  3. Click the **Set** button to add key points for the patrol.
4. Configure key point parameters, such as the key point No., duration of staying for one key point and speed of patrol. The key point is corresponding to the preset. The **Key Point No.** determines the order at which the PTZ will follow while cycling through the patrol. The **Duration** refers to the time span to stay at the corresponding key point. The **Speed** defines the speed at which the PTZ will move from one key point to the next.

5. Click the **Add** button to add the next key point to the patrol, or you can click the **OK** button to save the key point to the patrol.

You can delete all the key points by clicking the **Clear** button for the selected patrol, or click the **Clear All** button to delete all the key points for all patrols.

**● Configuring Patrol by OSD Menu**

**Steps:**

1. Call the preset 95 to enter the main menu and move the cursor to enter patrol configuration submenu:

   MAIN MENU > DOME SETTINGS > PATROLS

   ![](image)

   **Figure 2-5 Patrol Configuration Menu**

2. Choose the patrol number.
   
   (1) Move the cursor to **PATROL NO.** and click **IRIS+** to enter edit mode.
   
   (2) Click the up and down direction buttons to select the number of the patrol which is to be configured.
   
   (3) Click **IRIS+** again to confirm the settings and exit edit mode of this column.
Up to 8 patrols can be configured.

3. Edit the patrol.
   (1) Move the cursor to **EDIT PATROL** and click **IRIS+** to enter edit mode.

<table>
<thead>
<tr>
<th>NUM</th>
<th>PST</th>
<th>DWELL</th>
<th>SPEED</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>0</td>
<td>6</td>
<td>30</td>
</tr>
<tr>
<td>2</td>
<td>0</td>
<td>6</td>
<td>30</td>
</tr>
<tr>
<td>3</td>
<td>0</td>
<td>6</td>
<td>30</td>
</tr>
<tr>
<td>4</td>
<td>0</td>
<td>6</td>
<td>30</td>
</tr>
<tr>
<td>5</td>
<td>0</td>
<td>6</td>
<td>30</td>
</tr>
<tr>
<td>6</td>
<td>0</td>
<td>6</td>
<td>30</td>
</tr>
<tr>
<td>7</td>
<td>0</td>
<td>6</td>
<td>30</td>
</tr>
</tbody>
</table>

   ▶ **IRIS+ OK** ▶ **IRIS- CANCEL**

   ![Figure 2-6 Edit the Patrol](image)

   (2) Click up/down direction buttons to choose the number and locate the preset to be edited.

   (3) Click left/right direction buttons to position the cursor to the column of **PRESET**, **DWELL** and **SPEED**. You can click the up/down direction buttons to set the value of preset number, dwell time and patrol speed.

   The presets you set for a patrol should be the ones that have been pre-defined by users. The dwell time (5-800 seconds selectable) is the time that the speed dome stays on a certain preset; the patrol speed (level 1-40 selectable) is the scanning speed the speed dome switching between the presets.

   (4) Follow the above steps to define the other presets for the selected patrol. You can configure up to 32 presets in sequence for a patrol. Press **IRIS+** to save the new settings or press **IRIS-** to cancel and return to the previous menu.

4. Call the defined patrol.

   Back to the live view interface after you finish editing the patrol, and call the special presets to call the defined patrol. The presets 35~38 stand for patrol 1~4 and presets 102~105 stand for patrol 5~8.

- **Calling Quick Patrol**

  The dome starts patrol from the predefined preset 1 to preset 32 in order after the park time. The undefined preset will be skipped.

  **Steps:**
  1. Set the preset 1~32 by DVR or OSD menu.
  2. Call the preset 46 to start the quick patrol.
2.2.2 Configuring Park Actions

Purpose:
For some certain model of the speed dome, it can be configured to start a predefined park action (scan, preset, patrol and etc.) automatically after a period of inactivity (park time).

- Configuring Park Actions by DVR

Steps:
1. Click the button PTZ in the lower-right corner of the PTZ setting interface;
   Menu>Camera>PTZ
2. Click the button to show the one-touch function of the PTZ control.

![Figure 2-7 PTZ Panel - One-touch](image)

3. There are 3 one-touch park types selectable, click the corresponding button to activate the park action.
   - **Park (Quick Patrol):** The dome starts patrol from the predefined preset 1 to preset 32 in order after the park time. The undefined preset will be skipped.
   - **Park (Patrol 1):** The dome starts move according to the predefined patrol 1 path after the park time.
   - **Park (Preset 1):** The dome moves to the predefined preset 1 location after the park time.

   **NOTE**
   The park time can only be set through the speed dome configuration interface, by default the value is 5s.

4. Click the button again to inactivate it.

- Configuring Park Actions by OSD Menu

Steps:
1. Call the preset 95 to enter the main menu and move the cursor to enter motion parameters setting submenu:
   MAIN MENU > DOME SETTINGS > MOTION SETTINGS
Figure 2-8 PTZ Configuration

2. Move the cursor to the PARK TIME, and set the value in the range from 5 to 720 seconds.
3. Move the cursor to the PARK ACT, and the action can be set as preset 1-8, pattern 1-5, patrol 1-10, pan scan, tilt scan, random scan, frame scan, panoramic scan, day mode, night mode, patrol-d or none.

NOTE

If no control signal is received after the park time under the following circumstances, no park actions will be performed: in the process of performing dome actions by calling special presets.
3 Troubleshooting

3.1 Device Exceptions

Question
Why does the speed dome fail to start or repeatedly reboot? Why does the speed dome restart intermittently when controlling PTZ, calling presets or turning on the infrared lights of the IR dome at night?

Answer
• Check the supply voltage of the dome. Ensure the supply voltage to meet the power requirements of the speed dome. The nearest power supply is recommended.
• Check whether the diameter of the power wire meet the standards.

3.2 PTZ Control Exceptions

Question
The speed dome cannot do PTZ control but can do zoom control.

Answer
• For the 5 inch speed dome, you need to remove the protective sticker and foam of the camera module by opening the bubble, correctly install the speed dome again and then wire up.
• For IR speed dome, please remove the protective sticker and then wire up.

Question
Neither zoom control nor PTZ control is available for the speed dome.

Answer
• Check the supply voltage of the dome. Ensure the supply voltage to meet the power requirements of the speed dome. The nearest power supply is recommended.
• Check whether the diameter of the power wire meet the standards.

3.3 Other Questions

Question
The preview image of the speed dome is not clear.
Answer

- Please check whether the protective film of the bubble has been removed.
- Please check whether there are foreign objects on the bubble or the lens.
- Please check where there are obstructions such as spider web nearby.
- Open the bubble and check whether the lens cover has been removed.
- Restore the device to the default settings. Call the preset 95 to enter the OSD menu and select the RESTORE CAMERA.

Question
For the IR speed dome, the image is abnormal white when the IR light is turned on in the night.

Answer

- Please check whether there are obstructions near the lens, e.g. wall, leaf, spider web, cables, etc., which will cause the over-exposure due to the IR light reflection. Clear the obstructions if necessary.

Question
The speed dome cannot focus when working in the indoor condition.

Answer

- Please restore the device to the default to exclude the factor of incorrect configuration.
- Reduce the minimum focusing distance of the device by configuring the image settings through the OSD menu.